

COMPLAINT TO PARKING AND RESPONSE. JULY 2017. ①

**Barrett Daliah**

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**From:** Fernandes Frederico  
**Sent:** 28 July 2017 08:56  
**To:** [REDACTED]  
**Cc:** Frontline; ESCS Support; Louca Giovanna; Besagni Paul  
**Subject:** FW: PROBLEM REPORTED: Parking and Moving Traffic Offences - WK388175

Dear Ms Thrasivoulou,

Thank you for your e-mail, I am sorry to read of the parking difficulties you are experiencing.

Please note that we have been in contact with the owners of The Banc restaurant to remind them of their duty to encourage their customers to act responsibly.

We have also asked that they encourage customers to use public transport to get to the restaurant or to use parking bays in less residential roads.

Ultimately if residents feel that the problem continues, the best solution would be to extend the CPZ operational times until later into the evening. This would prioritise parking spaces for residents and their visitors.

If you feel this would be of benefit and that your neighbours would also agree, we would ask that you arrange a petition requesting the parking times to be extended. Then for this to be submitted via a local councillor, so that councillors are aware (and supportive). The petition will then be considered by the Cabinet Member for Environment and may be put forward to a public consultation with the wider community.

I appreciate that this may seem like a laborious task but as I am sure you are aware, parking is often a contentious issue and so we must have evidence of local support for extending the parking times before we can consider commissioning a consultation.

I hope this has been of assistance.

Kind regards,

**Fred Fernandes**  
**Parking Schemes Manager (Interim)**

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-----Original Message-----

**From:** noreply@haringey.gov.uk [mailto:noreply@haringey.gov.uk]  
**Sent:** 13 July 2017 13:00  
**To:** Parking <Parking@haringey.gov.uk>  
**Subject:** PROBLEM REPORTED: Parking and Moving Traffic Offences

You are receiving this email because you are currently the assignee for all mails sent via the report a problem form regarding Parking and Moving Traffic Offences.

Problem Reference ID: HC-387787

Date and Time Submitted: 13/07/2017, 12:59 What is the problem?: Parking and Moving Traffic Offences

ABOUT THE PROBLEM WITH PARKING ANDMOVING TRAFFIC OFFENCE:

Problem Description: residents on both clinton rd and station crescent N15 pay for their parking permits, however, due to the banc restaurant on the corner of west green road and client road if we go out after 7pm on any day there is never any parking when we get back, this is not fair especially as residents we pay for our permits, however the banc restaurant doesn't and their clients take our parking spaces - can we as residents who pay for the permits and our taxes have bollards installed. The situation is getting so bad with parking and the noise from the banc's clients make when leaving at all hours of the night they close at midnight Problem Type: Parking offence Problem Location:

Further location details: The Banc, 261-263 West Green Road, London, N15 3BH.

YOUR CONTACT DETAILS:

Title: Ms

Other Title:

First Name: Polly

Last Name: Thrasivoulou

Preferred contact method: T

Email: [REDACTED]

House name:

House Number:

Street:

Town:

City:

Postcode:

Country: UK

If country 'other' than the UK:

[REDACTED]

What would be the best time to telephone you:

Your message has been sent to the noreply@haringey.gov.uk mailbox where it will be forwarded to the Parking Team. Please do not reply to this email as the mailbox is not monitored.